

Category: Significant Event

Type: Significant Event

Domains: ☐ Domain 1 - Knowledge, Skills and Performance ☐ Domain 2 - Safety and Quality  
☒ Domain 3 - Communication, Partnership and Teamwork ☐ Domain 4 - Maintaining Trust  
☐ Teaching, Research, Leadership and Innovation

Date and title of event ⓘ Erroneous prescribing of Novel Oral Anticoagulant (NOAC) to patient following Hip operation - See attached

Description ⓘ See attached Significant Event Analysis (SEA) document

Outcome ⓘ See attached Significant Event Analysis (SEA) document

Reflection and action ⓘ See attached SEA document.  
 - The SEA meeting was viewed as a success largely because early distribution of the SEA documentation meant that colleagues came to the meeting well-prepared and with several ideas on how to prevent a similar occurrence. There was general recognition that the current process for actioning hospital medication discharge information left us vulnerable to similar mistakes and any one of us could easily have made this error on something similar. Because of this it was agreed that all drug discharge letters of this nature should be viewed by the on-call doctor and the information should be made available while sitting at a computer terminal so that the doctor could view all information available related to the case. Furthermore, if there was insufficient information on which to make a decision the on-call doctor would liaise with the prescribing clerk to ensure that the ward was rung and further information requested. This process will be reviewed in a year to assess its effectiveness and acceptability to all concerned.

#### ▼ Appraisal Attributes

- Information Attributes:
- ☒ Keep clear accurate and legible records
  - ☒ Maintain your professional performance
  - ☒ Put into effect systems to protect patients and improve care
  - ☒ Respond to risks to safety
  - ☒ Work constructively with colleagues and delegate effectively
  - ☐ Act with honesty and integrity
  - ☐ Apply knowledge and experience to practice
  - ☐ Communicate effectively
  - ☐ Establish and maintain partnerships with patients
  - ☐ Protect patients and colleagues from any risk posed by your health
  - ☐ Show respect for patients
  - ☐ Treat patients and colleagues fairly and without discrimination

Supporting Documents:

+ Add File

+ Add Printed Material

| Document Title | Description          | Type                          |   |
|----------------|----------------------|-------------------------------|---|
| SEA document   | Optional Description | Uploaded File<br>search 2.jpg | ✕ |

✓ Save

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